

## Johnson County Library Responses

### **1. Please provide data on the extent that the target population is using the current resource.**

According to the site statistics over the past year, JoCoHealth.net averages about 3,000 visits per month (August 2003-July 2004). Because the JoCoHealth.net partnership is working to revise and improve the Web page, the site itself has not been the focus of a promotional campaign to the public for over a year. We are confident that with improved content and a coordinated marketing effort, the site's use among the target population would increase dramatically.

Once more residents are aware of the services available in JoCoHealth.net, they will have little difficulty accessing the site. The JoCoHealth.net site is linked from all Johnson County Library Web pages. Between January and June of 2004, the Johnson County Library site as a whole received 1,580,780 visits with 874,083 of those visits coming from outside the library.

### **2. Atabong Fombon, a Johnson County staff member, is described as responsible for programming – but the budget includes \$26,000 for contracted programming. Why is the contracted programming necessary? What will Atabong Fombon contribute?**

Atabong Fombon serves as the Technical Development Manager of the Johnson County Library and is responsible for oversight of all programming, including the management of two programmer analysts. Specifically, Mr. Fombon's duties include network administration assistance, oversight of web administration and software integration, and personnel management, and the scope of his responsibilities serve the Johnson County Library, the Olathe Public Library, and all related partnership sites.

In order to complete the programming necessary for the proposed project, the library would have to contract the programming in a bid for service, as the library is unable to dedicate staff programmers to complete the necessary tasks within the allotted time without negatively impacting the basic services of the library. Mr. Fombon would be responsible for coordinating the work of the contracted programmer who will program and implement the database and end-user system.

### **3. P22 Please provide more details regarding the portability of the project code--on whether organizations without strong technical support would be able to use this model, would Johnson County Library offer support, what hardware, software will be required by an interested agency in order to use the coding.**

Once completed, the project code would not require a programmer or someone with extensive programming knowledge to implement. Johnson County Library would make the code open source and available via the Internet which would ensure others had access to the code and those with programming experience could help improve and enhance the code overtime, thereby providing benefit to all users of the code. Johnson County Library would provide support to organizations regarding the code and serve as an advisor to organizations regarding the non-technical project implementation, end-user training, and data collection.

To implement the code, organizations would only need a Windows 200x server and an ASP.net compatible system (which is quite common). The server would not need to be a dedicated server assigned only to the database. Additionally, the technical personnel would not need to include programmers, but rather personnel able to administer the server and

network. Furthermore, if an organization wanted to embark on a similar project and utilize the code, but did not have the technical personnel capable of server and web administration or did not want to purchase an appropriate server, the Johnson County Library could provide fee-based web hosting and system administration services. The library currently has a contract with Olathe Public Library to provide similar services.

**4. P25 Who has experience conducting focus groups. Please add focus groups to the timeline.**

Tim Rogers will be responsible for conducting the focus groups which will be held in March 2006. With over seven years of experience conducting focus groups for libraries, library associations, and school districts, Tim Rogers has completed group facilitation training and is certified in group process. Additionally, the Johnson County Library has a long history of conducting successful focus groups to evaluate or develop community services, and past study topics have included collection development, Web services, curriculum, outreach services, services to young adults, and services to at-risk children. A number of other library staff members have been trained in focus group facilitation and community analysis and are available to assist in the proposed focus groups.

**5. P26 Who will be responsible for seeing that code and programming is written in such a way that it can be easily adapted by other organizations?**

Atabong Fombon will be responsible for ensuring the code is written in such a way that it can be easily implemented by other organizations. The code will be open source, but in order to implement it, an organization will not need to have extensive programming expertise, rather, an organization would only need the expertise of a system administration in order to manage the server and implement the associated Web-based interface.

**6. Indicate on the timeline when the data will be available on Go Local.**

Although it is possible we would be able to upload the information earlier, the project plan is scheduled to have the information available in Go Local by March 2006.